Nicotine Free Follow-up — Please begin with those seen most recently but not within the past 6 weeks. Identify yourself and say that you are calling about the results of their being seen here. Assure them of confidentiality and that nothing will be published. Ask if it's okay to inquire about their results. If so, ask what's written below.

Today's Date	Name Phone #	Date Seen	1. Did you feel that you and your concern (problem) were treated with caring and respect? Please rate that overall on a scale from 1 to 7 with the number 1 representing not at all caring and respectful. (Put the answer below and accept only whole numbers and those from 1 to 7.) 2. Are you now free of nicotine? (Check their answer to the right .) (Note below if unwilling to answer, unable to reach, etc.)	YES	NO	If "yes," ask if he or she is free of nicotine because of being seen here.	If "yes," (free of nicotine) ask if he or she is replacing nicotine with anything unhealthy . . . for example, drinking too much coffee. Also ask if there are any comments or questions.	If "no," (not free of nicotine) ask about how long it was after being seen that he or she went back to using nicotine. Also ask if there are any comments or questions.

SAMPLE — Nicotine Free Follow-up — Please begin with those seen most recently but not within the past 6 weeks. Identify yourself and say that you are calling about the results of their being seen here. Assure them of confidentiality and that nothing will be published. Ask if it's okay to inquire about their results. If so, ask what's written below.

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01-30-04	Jane Doe 543-4321	12-06-03	She gave a rating of 6.	✓		Yes	No unhealthy replacement Said the audio-CD helped the most.	_____
02-25-04	John Doe 543-4321	12-06-03	John gave a rating of 5.	✓		Yes	No unhealthy replacement No comment or question	_____
	Frank Jones 543-1234	12-06-03	Still unable to reach him. Will continue trying.					
03-12-04	Sally Smith 543-5678	12-06-03	She gave a rating of 5.		✓	N/A	N/A	About 2 weeks She plans to return.
03-21-04	Sam Brown 543-6789	12-06-03	Sam didn't want to respond.		✓	_____	_____	_____